



# 北醫圖書報馬仔

## TMUL's NEWSLETTER

3(4) 2025.03



中文版(p 1) English(p 2)

### 自助服務新時段，諮詢服務不間斷

無人櫃台自助服務已施行一年，將自 2025 年 2 月 24 日起調整施行時間，改為平日上午 09:30-11:30 及 18:30-21:30 實施自助服務。逢考試週期間，將安排全時段人力提供服務。在實施期間，誠摯邀請讀者前來圖書館使用自助設備或線上服務。如有任何疑問，請不必擔心，綜合服務台已提供簡易操作指引，讀者可掃描 QRcode 進入網站，或使用櫃檯觸控螢幕查閱常見問題 (FAQ)。若仍無法解決問題，歡迎撥打電話 2514，我們將安排專人協助。

TMUL Self-service

首頁 Homepage 入館/閱覽證 Entering the library ... 借還 Borrow/Return 更多選項

#### 無人櫃台自助服務時段

#### Self-service

- 9:30~11:30、18:30~21:30 -



掃碼取得相關指引  
Scan QR codes for instructions

校外人士歸還校外館轉證  
For Non-TMU Affiliates: Return Temporary Card

當日離館前，請將臨時證投入櫃檯的「臨時證歸還箱」  
After leaving, return the temporary card to the Temporary Card Return Box



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- 請參閱櫃台指引，利用自助設備及線上申請。  
Please refer to the instruction around the information desk.
- 互借證合作館(含北醫大、一卡通)進出及借還書，請電洽2514。  
For the Interlibrary Card Services, contact ext. 2514.
- 其他問題可於櫃台有人服務時段處理，如有急件請電洽2514。  
For other inquiries, visit the counter during service hours or call ext 2514 for emergencies.
- 無人櫃台自助服務時段不提供校外臨時證申請入館。  
No off-campus temporary card applications during the Unmanned service time.

#### 問題類型 Question list



入館 / 閱覽證 Entering the library or the library



借閱 / 歸還 Borrow / Return



討論室 / 學習室 Discussion Room



其他 / 業務分機 Others Extensions

### 新鮮事

全新的指南網頁已正式上線，讀者可於櫃檯旁的電腦上查詢，網頁內容包括讀者常見問題。歡迎來館使用電腦進入網頁，或掃描 QR code 進入訪問。

歡迎充分利用自助設備及線上服務，現場提供相關指引與操作說明。如有任何問題，可於櫃台有人服務時段尋求協助，或使用櫃台電話撥打 2514 聯繫專人幫忙。自助服務，輕鬆掌握！

# Self-service hours shift, help is always swift.

The unmanned self-service has been in place for one year. Starting from February 24, 2025, the service hours will be adjusted to Monday through Friday, from 09:30 to 11:30 and 18:30 to 21:30. During exam weeks, full-time staff will be available to provide assistance. During the self-service periods, we sincerely invite readers to use the self-service equipment or online services at the library. If you have any questions, don't worry. The information desk provides simple operation guides, where you can scan a QR code to access the website or use the touchscreen to check the frequently asked questions (FAQ). If issues remain unresolved, feel free to call 2514, and we will arrange for a dedicated staff member to help.



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## What's news?

The new online guide webpage is now officially available. Readers can access it on the computer next to the counter. The webpage includes answers to frequently asked questions. You are welcome to use the computer on-site, or scan the QR code to visit the webpage.

We encourage you to make full use of the self-service equipment and online services. On-site operation guides and instructions are available. If you have any questions, you can seek assistance during service hours or call 2514 for dedicated support. Self-service, easy and convenient!