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| • 計畫中文名稱 | 國內跨院際病人安全文化調查--醫院病人安全文化量表之發展與應用 | | |
| • 計畫英文名稱 | Hospital Survey on Patient Safety Culture in Taiwan-Development and Applications of A Hospital Patient Safety Culture Scale | | |
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| • 中文關鍵字 | 病人安全；全面品質管理；組織文化；病人安全文化；；； | | |
| • 英文關鍵字 | Patient safety；Total quality management；Organizational culture；Patient safety culture；；； | | |
| • 中文摘要 | <p>防範醫療不良事件以保障病人安全一直是醫療界最重視的議題之一；近年來，國內醫療衛生界對於病人安全之提昇有諸多之作爲，包括病人安全通報系統之建置、運用資訊系統以提昇病人安全等；但似乎較少學者提及有關「病人安全文化」相關之議題。本計畫之目標在於希望以二年之期程建構評估醫療機構病人安全文化之系統性方法，以提昇醫療機構之病人安全；首先，本計畫將以德爾斐法建構「醫療機構病人安全組織文化評估量表」，以期藉由此量表偵測出醫療機構潛在之病人安全文化問題及待改善之面向，以期能進一步提昇我國醫療機構之病人安全作業環境。第一年預定之先驅測試之醫院預計 26 家，在醫院評鑑等級上包含醫學中心、區域醫院及地區醫院三類；在醫院權屬別上橫跨財團法人醫院、公辦民(公)營醫院、署立醫院、榮民醫院、市(縣)立醫院、軍方醫院與私立醫院等七大類；在地理分布上包括北、中、南、東等四大區域，預計有效問卷達 3,000 份。第二年之正式調查預計包含 42 家醫院，除前段所述之醫院特質分布外，亦加入精神專科醫院，預計有效問卷達 7,000 份。本研究除建構我國「醫療機構病人安全組織文化評估量表」外，預計可建立臺灣地區各層級醫院「醫療機構病人安全組織文化評估量表」之常模、編訂「醫療機構病人安全文化量表調查使用手冊」、完成研發醫療機構病人安全文化調查軟體(網路版)，開放我國醫療機構免費使用，結果應可供衛生主管機關評估醫院病人安全文化及制定政策之參考。</p> | | |
| • 英文摘要 | <p>To prevent medical errors and promote patient safety is a critical issue concerned in Taiwan health care industry. In recent years, Taiwan had implemented many strategies to promote patient safety, including establishment of patient safety reporting system, application of information technology on patient safety (RFID), etc. However, seldom studies have focused on patient safety culture. The major purpose of this study is to develop a patient safety culture scale by Delphi survey within the two-year period. This scale is expected to be applied on Taiwanese hospital so that they can detect their potential patient safety problem in advance and promote patient safety environments. In the first year project, the researchers schedule select 26 hospitals for pilot test and cover around 3,000 samples. The hospitals selected will represent different hospital accreditation levels, ownership, and geographic areas. In the second year, the researchers schedule to survey 42 hospitals and cover more than</p> | | |

7,000 samples. We will also include psychiatric hospitals as our study subjects in the second year project. After finishing this two-year project, we expect to have the following products. 1. A patient safety culture scale- the Taiwan Healthcare Organization Safety Culture Evaluation (THOSE); 2. A users' manual for the Taiwan Healthcare Organization Safety Culture Evaluation (THOSE); 3. A web-based survey software for use by all Taiwanese hospitals.