建置一個以社區醫療體系為基礎之區域性轉診資訊系統
--- 以南區醫療網轉診資訊系統為例

Establishing a community-based regional referral system
-- An example of a referral system in southern medical network

張　音 ª 蔡　魯 ᵇ 蔡明哲 ᶜ 楊澤泉 ᵈ

In Chang, Ph.D.[a]　Lu Tsai[b]　Ming-Che Tsai[c]　Tzer-Chyun Yang, Ph.D.[d]

[a] 國立成功大學醫學系助理教授暨附設醫院資訊室技術師
Assistant professor, Department of Medicine, National Cheng Kung University
Engineer, Department of Medical Informatics, National Cheng Kung University Hospital

[b] 中央健康保險局南區分局經理
General manager, Bureau of National Health Insurance, Southern branch

[c] 國立成功大學醫學院附設醫院急診部主任
Director, Department of Emergency Medicine, National Cheng Kung University Hospital

[d] 國立成功大學企業管理學系副教授
Associate professor, Department of Management & Business Administration, National Cheng Kung University

摘要

本文提出建置一個以社區醫療體系為基礎之區域性轉診資訊系統，並以南區醫療網轉診資訊系統之建置經驗為例，探討推動過程中各層級機構所面臨的跨組織問題與困難，進而提出討論和建議，期能有助於台灣建構新一代醫療衛生資訊與知識網路系統，以加速社區醫療體系的發展。

關鍵字：轉診資訊系統、醫療網、社區醫療群

Abstract

A community-based regional referral system is proposed and the implementation experience of a referral system in southern medical network is discussed in this paper. Some critical interorganizational challenges confronted in the implementation process are explored, and some suggestions and conclusions are recommended. Those implementation experiences are expected to help establishing a next-generation healthcare information and knowledge network as well as accelerating the development of a community-based system in the future.

Key Words：Referral system, medical network, community medical group